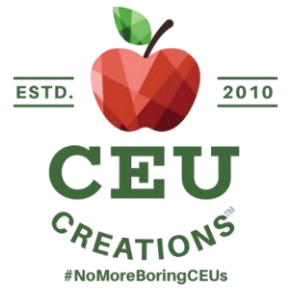




Managing Challenging Behaviors in Older Adults



• Diane Bigler, LCSW, LSCSW, and owner of Diane Bigler Therapy Services, Inc.

• Best practices for responding in person-centered and effective ways

Tuesday, November 12, 2024

11:45 AM – 1:00 PM ET

Live Stream Series (Online Synchronous Training)

\$14.99 Early Bird Registration

After October 30th registration is \$19.99



Please register online at
www.ceucreationsinc.com

1 CREDIT HOUR APPROVED FOR:

- **Social Workers**
ASWB ACE – 1 CE Credit
New York State Education Department's State Board for Social Work – 1 Contact Hour
- **Case Managers**
CCMC – 1 Contact Hour
- **Nurses**
California Board of Registered Nursing – 1 Contact Hour
- **Counselors**
NBCC ACEP – 1 Contact Hour
New York State Education Department's State Board for Mental Health Practitioners – 1 Contact Hour

Attendance or applied credit certificate available for other credentials.

Please make sure to check with your own state board to ensure transferability of CE credit.

PRESENTED BY:



Diane Bigler, LCSW, LSCSW

Owner of Diane Bigler Therapy Services, Inc.

Diane Bigler, LCSW, LSCSW

Diane Bigler is a Licensed Clinical Social Worker in Missouri and Kansas. She has over 20 years of experience in the social services field. Diane has held positions as a therapist (in-home and outpatient), private practice owner, trainer/facilitator, clinical supervisor, and Professor of Social Work. She also has experience in corporate wellness training and coaching. Diane is most passionate about providing quality educational training to professionals. She enjoys spoiling her four Dachshunds and anything 80's related.

Thank you to the generous support of our sponsors!

For more information on the course, accommodations for disability, grievances, or any other concerns, please contact CEU Creations at support@ceucreationsinc.com.

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AGENDA

11:45 AM - 12:00 PM:	Log In and Virtual Networking
12:00 PM - 1:00 PM:	Presentation (Pre-recorded)
1:00 PM:	Closing/Evaluation

Providers may find themselves overwhelmed with responding to challenging behaviors from older adults. Whether as a result of neurocognitive disorders, medication side effects, or personality traits, challenging behaviors are stressful for staff to manage and appropriately respond to. Learn about how challenging behaviors may present in older adults, possible origins and key areas to assess, and best practices for responding in person-centered and effective ways. Provider self-management will be discussed as a key factor in appropriately responding to these types of challenging behaviors.

BY THE END OF THE SESSION, THE PARTICIPANT WILL BE ABLE TO:

1. Describe the dynamics of anxiety and anger in older adults.
2. Explore various assessment methods for gathering data.
3. Detail evidenced-based interventions for anger and anxiety in adults.

Course Interaction and Technical Requirements: This live webinar is fully interactive. Attendees may ask and answer questions throughout the presentation and participate in instructor-led discussions. A computer or mobile device is required. Zoom account is not required. You will receive an email approximately 24 hours prior to the start of the event with a link to the webinar.

In order to receive credit, you must log in on time, attend the entire presentation, and complete an evaluation within 30 minutes of the conclusion of the event. Attendance log and Zoom analytics will be reviewed by the CE Director. Certificates will be provided in approximately 5 business days.

Target audience: Social workers, case managers, counselors, discharge planners, nurses and other healthcare professionals.

SOCIAL WORKERS: CEU Creations, #1239, is approved as an ACE provider to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Regulatory boards are the final authority on courses accepted for continuing education credit. ACE provider approval period: [11/22/21-11/22/24]. Social workers completing this course receive 1 General continuing education credit.

CEU Creations, Inc. is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0616. This activity is approved for 1 contact hour.

NURSES: 1 Contact Hour - CEU Creations is an approved provider of nursing CEs through the California Board of Registered Nursing. Provider number: CEP17905. All states retain their own licensing authority through their own boards. Please make sure to check with your own state board to ensure transferability of the CE credits.

COUNSELORS: 1 Contact Hour



CEU Creations has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6941. Programs that do not qualify for NBCC credit are clearly identified. CEU Creations is solely responsible for all aspects of the programs.

CEU Creations, Inc. is recognized by the New York State Education Department's State Board for Mental Health Practitioners as an approved provider of continuing education for licensed mental health counselors. #MHC-0199. This activity is approved for 1 contact hour.

All states retain their own licensing authority through their own boards. Please make sure to check with your own state board to ensure transferability of the CE credits.

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